

PRODUCT: QuadView® KVM**TITLE: VERSION 1.2.0.0 (BUILD 22127) SOFTWARE RELEASE NOTES**

DATE: 30 MAY 2019

NEW FEATURES

The Version 1.2.0.0 feature set is unchanged from Version 1.1.0.0.

RESOLVED ISSUES

This firmware release resolves the following issues:

- Corrected issue that occasionally caused source switching to take longer than usual. (7309)

Note: Unlike earlier *QuadView KVM* versions, this version requires you to connect the keyboard and mouse to the user console ports on the KM Switch.

**KNOWN ISSUES AND WORK-AROUNDS**

The following are known issues with this release:

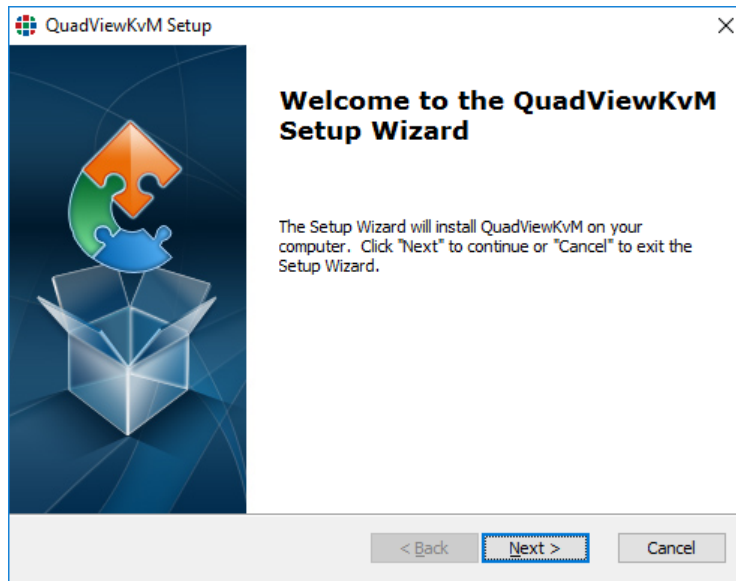
- Use **only** the *QuadView KVM* Application to control the QuadView UHD. Do not use the *QuadView UHD* Web Controller, the KM Switch selection buttons, or any other control method. If you try to switch sources using the KM Switch selection buttons while the *QuadView KVM* Application is running, the KM Switch may lock up. If this occurs, power-cycle the switch.
- The *QuadView KVM* Application takes approximately 10 seconds to configure the KM Switch and start up. During this time, it displays a message to that effect.
- When you try to delete a source that is included in one or more presets, the *QuadView KVM* Application displays a message to the effect that this is not possible. Tap **OK** to dismiss this message. Then, remove the source from all presets that include it and try to delete the source again. (7001)
- When you try to change the head count or geometry for a source that is included in one or more presets, the *QuadView KVM* Application displays a message to the effect that this is not possible. Tap **OK** to dismiss this message. Then, remove the source from all presets that include it and try to edit the source again. (7000)

QUADVIEW KVM SOFTWARE UPDATE

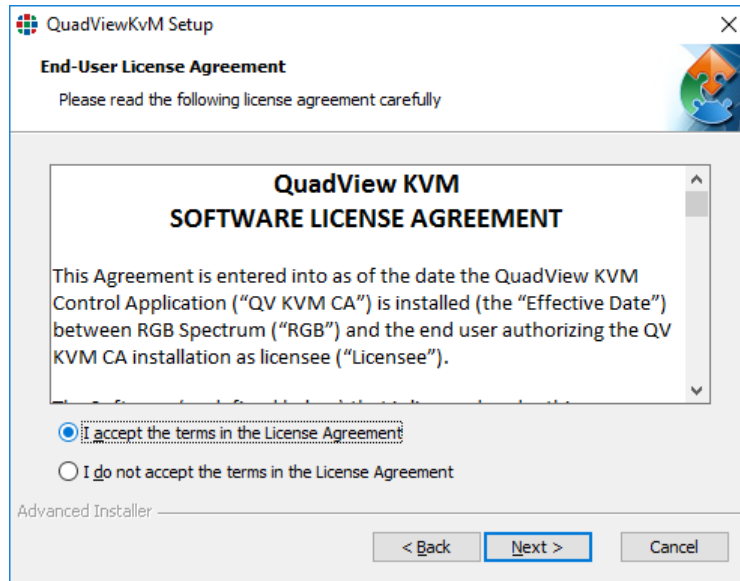
To obtain this software update, visit the **Partner Portal** of our website (rgb.com/partners). (Registration and log-in are required.) Then, select **Product Firmware**.

To update your *QuadView KVM* software:

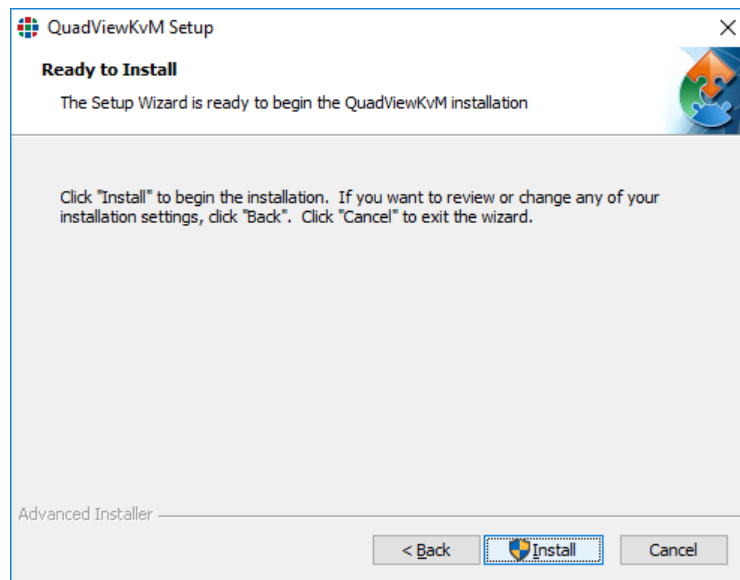
1. Download the *QuadView KVM* software installer from the RGB Spectrum Partner Portal.
2. Copy the installer to a USB drive.
3. On the Touch Panel Controller, exit the *QuadView KVM* Application if it is running.
4. Connect a USB keyboard and mouse to the user console ports on the KM Switch.
5. From the Windows desktop, select **Start > Settings > System > Apps & features**.
6. Scroll down the list of installed apps until you see *QuadView KVM*.
7. Tap *QuadView KVM* to select it.
8. Tap **Uninstall** twice.
9. Tap **Yes** or **OK** to dismiss any security or User Account Control alerts.
10. Plug the USB drive into a USB port on the *QuadView KVM* Touch Panel Controller.
11. Use File Explorer to locate and launch the installer on the USB drive.



12. Tap **Next**.

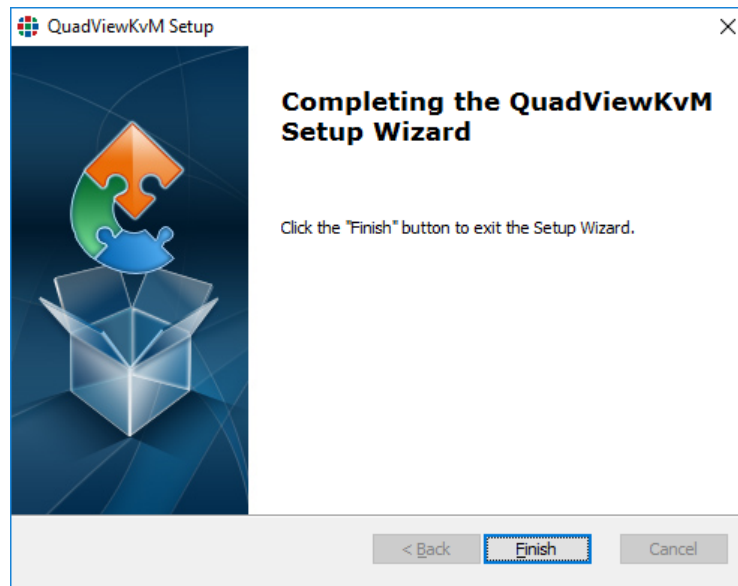


13. Tap **I accept the terms of the License Agreement**, then tap **Next**.



14. Tap **Install**.

15. Tap **Yes** or **OK** to dismiss any security or User Account Control alerts.



16. Tap **Finish**.

17. Restart the *QuadView KVM* Touch Panel Controller. After Windows starts, the *QuadView KVM* Application launches automatically. Your updated software is ready to use.

QUADVIEW UHD FIRMWARE VERSION

This release of the *QuadView KVM* Application requires *QuadView UHD* firmware version 2.0.0.X_CL1245.

FOR MORE INFORMATION

For detailed *QuadView KVM* installation and operating instructions, please refer to the *QuadView KVM User's Guide*.