

PRODUCT: QuadView® UHD 4K MULTIVIEWER**TITLE: VERSION 2.0.0.X RELEASE NOTES**

DATE: 30 JANUARY 2019

NEW FEATURES

The Version 2.0.0.X feature set is unchanged from Version 2.0.0.V.

RESOLVED ISSUES

- Corrected issue that caused the *QuadView UHD* to malfunction when an input was routed repeatedly to a window that is not visible (for example, when recalling Layout 1 and then routing an input to Window 2). (7203)

KNOWN ISSUES AND WORK-AROUNDS

The following are known issues with this release:

- After sending the CLI **ATM 0A VDO_IPT W [1...4] [1...7]** command, RGB Spectrum recommends programming a delay of at least two seconds to allow the command to execute to completion. (7355)
For example, if you are using a Tera Term macro to control the *QuadView UHD*, use the **pause** command, as follows:

```
sendln 'ATM 0A VDO_IPT W 1 6'  
pause 2
```
- After sending the CLI **ATM 0A SCR_LYT W [01 ... 10]** command, RGB Spectrum recommends programming a delay of at least four seconds to allow the command to execute to completion. (7354)
For example, if you are using a Tera Term macro to control the *QuadView UHD*, use the **pause** command, as follows:

```
sendln 'ATM 0A SCR_LYT W 03'  
pause 4
```
- The CLI **ATM 08 VDO_IPT R** command may report incorrect information about window/input pairs for windows that are not currently visible. For example, when Layout 1 (Window 1, full-screen) is active, **ATM 08 VDO_IPT R** may report that Window 2 is displaying an input other than the one assigned to that window. (7343)
- The CLI **ATM 09 AUD_OPT W [0 | 1]** command (mute/unmute audio) affects both embedded HDMI and external (analog) audio. (6828)
- Changing the serial port baud rate using either the CLI **ATM 09 BAU_RAT W [1 ... 7]** command or the *QuadView UHD Web Controller* ends any active Telnet session. If you encounter this issue, start a new Telnet session. (6826)

KNOWN ISSUES AND WORK-AROUNDS (CONTINUED)

- When you specify an invalid parameter (layout number) in a CLI **ATM 0A SCR_LYT W [01 ... 10]** or **ATM 0A LYT_MAP W [1 ... 4] [01 ... 10]** command, the *QuadView UHD* returns an error message that states an incorrect parameter range. Disregard this message; instead, use the hexadecimal values **01** through **10** inclusive to specify a layout number. (6819)
- When Layout 1 is active, routing an input to Window 1 may also cause that input to be routed to Window 2. If you encounter this issue, re-route the desired input to Window 2. (6818)
- When you disconnect an HDCP-compliant monitor from the *QuadView UHD* and connect a non-HDCP-compliant one, unencrypted content may fail to display. If this occurs, recall another layout and then switch back to the previous layout. (6125)

FIRMWARE UPDATE

Please refer to the *QuadView UHD 4K Multiviewer User's Guide* for detailed firmware update instructions.

PLEASE NOTE: If your *QuadView UHD* has a firmware version earlier than 2.0.0.R, you first must update the firmware to version 2.0.0.R. Then, update to version 2.0.0.X and *QuadView UHD Web Controller* version RGB_1.11_CL1228.

FIRMWARE AND GRAPHICAL USER INTERFACE (GUI) VERSIONS

Firmware

- **2.0.0.0.X_CL1245**

QuadView UHD Web Controller GUI

- **RGB_1.11_CL1228**

FOR MORE INFORMATION

For detailed *QuadView UHD* installation and operating instructions, please refer to the *QuadView UHD 4K Multiviewer User's Guide*.